

## **Health and Social Care Committee visits Cleveland Clinic London. January 2024**

The Health and Social Care Committee has published its report into the status of Pharmacy services within the NHS.

The Health and Social Care committee visited The Cleveland Clinic (CCL) in January 2024. The visit hosted Cleveland Clinic London President, Dr Rob Lorenz, highlighted how CCL's governance brings the patient perspective into all their decision making.

By implementing a fully IT integrated, closed-loop, digital medication management system has enabled optimised medicine stock levels across the organisation, and improved workflows for pharmacists, prescribers, and nurses. Increased efficiency, clinical governance, traceability, and data reporting are other benefits.

The visit to CCL was highlighted within the report;

**122. In January this year, we visited the Cleveland Clinic, London (CCL) to see their full closed loop medicines management system in action. We discussed the 237 million medicine errors in the NHS every year, and representatives from CCL and BD suggested that there could be a 41% reduction in errors if a closed loop system was introduced. There have been 900,000 administrations of medicines at CCL since its opening in 2022 and only one medication error when an individual bypassed the processes involved in the system. We heard that the key benefits of CCL's system were accuracy, quality and traceability. We would like to take the opportunity to put on record our thanks to all those at CCL and BD who hosted us for such an informative and inspiring visit.**

The recommendation of the committee was;

**131. We recommend that an independent review is commissioned to explore hospital medicines management, to report within one year. The review should make recommendations, particularly around how the potential of automation and technological systems like connected medication management could be realised and how learning from Global Digital Exemplars can be built upon in Trusts across England.**

The full report can be found [Pharmacy - Committees - UK Parliament](#)